

**Joint Oversight Hearing**  
**Assembly Committee on Aging & Long-Term Care**  
**and**  
**Assembly Committee on Health**

Assemblymember Mariko Yamada, Co-Chairperson  
Assemblymember Richard Pan, MD, Co-Chairperson

**Department of Public Health**  
**Licensing and Certification Division**

Tuesday, January 21, 2014  
State Capitol, Room 4202  
2:00 p.m. – 4:00 p.m.

**A G E N D A**

**I. Welcome and Opening Remarks**

- **Assemblymember Mariko Yamada, Chair**, Assembly Committee on Aging and Long-Term Care.
- **Assemblymember Richard Pan, MD, Chair**, Assembly Committee on Health

**II. Presentation by Department of Public Health** – Department representatives will discuss Licensing and Certification Division's policies and procedures relating to consumer complaints about long-term care facilities, and the professionals who work within such facilities that are certified by DPH. Officials have been asked to describe their long-term care facility enforcement duties, existing backlogs of complaint investigations, and dismissals of complaints.

- **Ron Chapman, MD, MPH, State Health Officer and Director of the California Department of Public Health**

- **Pamela Dickfoss, Assistant Deputy Director for the Center for Health Care Quality for the California Department of Public Health**
- **Scott Vivona, Chief of Field Operations for the Licensing and Certification Program for the California Department of Public Health**
- **Evon Lenerd, Chief of the Professional Certification Branch for the California Department of Public Health**

### **III. Stakeholder Responses:**

Consumer representatives:

- **California Long-Term Care Ombudsman**
  - **Joseph Rodrigues, State Long-Term Care ombudsman**
- **California Advocates For Nursing Home Reform**
  - **Pat McGinnis, Executive Director**
- **National Senior Citizens Law Center**
  - **Eric Carlson, Directing Attorney**
- **Disability Rights California**
  - **Leslie Morrison, Chief investigator**

Industry representatives

- **California Association of Health Facilities**
  - **Matt B. Robinson, Legislative Director**
- **LeadingAge**
  - **Jack Christy, Senior Policy Advisor**

### **IV. DPH Feedback**

### **V. Public Testimony**